

Scope of the Quality and Environmental Management Systems

The following standards have been used in the development of the following scope for Moore's Quality and Environmental Management Systems:

- BS EN ISO 9001: 2015 Quality Management Systems (QMS) Clause 4.3 and
- BS EN ISO 14001: 2015 Environmental Management Systems (EMS) Clause 4.3.

When determining the scope, consideration has also been given to:

- Clause 4.1 Understanding the organisation and its context (external and internal issues) and
- Clause 4.2 Determining the needs and expectations of interested parties (compliance obligations)

The scope of Moore's Furniture Group Ltd' Quality and Environmental Management Systems applies to the design, manufacture, delivery and installation of kitchen, bathroom and bedroom furniture and associated products from its manufacturing facilities located in Wetherby, West Yorkshire.

The items are primarily constructed from melamine-faced chipboard, medium density fibreboard and other 'wood' products. The product is delivered supply only, or as supply and install throughout the UK for: contract; retail; and 'high rise' customers.

Quality Management Systems:

The QMS covers the management of business activities supporting the products and services, including the installation of the product, where specified by the customer. Including, the influence (where possible) of any significant risk and opportunities associated with its context and objectives, i.e. procurement through to the end of the product warranty period.

Environmental Management Systems:

The EMS covers the management of business activities supporting the products and services, including the installation of the product, where specified by the customer, and the influence (where possible) of any significant environmental aspects that occur in its life cycle, e.g. procurement, through to final disposal.

When developing the above scope, consideration has been given to Moore's authority and ability to exercise control and influence on its products and services.

The scope is made available to interested parties via Moore's website, at <http://www.moore's.co.uk/certificates>